Disability liaison officer: function, knowledge, posture

Project background:

The profession of disability liaison officer is quite new in France. The country’s public sector disability fund (FIPHFP), set up under the 11 Feb. 2005 law, is keen to promote and expand this profession throughout the sector, including in hospitals and clinics. Although it is common knowledge that agreements with the FIPHFP often include provisions for help and support to address disability in the workplace, the profession of DLO remains little known to many. This study looks at the current state of play concerning the various roles and missions of this emergent profession within public health sector. It will examine DLO activities, their work, relations and professional practice. Special emphasis will be placed on the professional backgrounds of DLOs and on the profession’s organisational framework. This in turn will provide insight into how DLOs may have a bearing on disability policy within the organisations they work for. The research will be carried out in hospitals located in North West France and the greater Paris area, and will include in-depth interviews with DLOs and other ‘eye witnesses’, i.e. those who have responsibility for introducing DLO positions.

Keywords (5 to 10):
Disability liaison officer, organisation, professional backgrounds, skills, objectives

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